C – Create

R – Read

U – Update

D – Delete

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| CRUD MATRIX | | Tables Called | | |
| Calling Object | | User | Technician | Admin |
| insert\_user | Datawindow | C |  |  |
| GET\_user | Datawindow |  |  | R |
| GET\_user\_process\_item | Datawindow | R |  |  |
| update\_user | Datawindow | U |  |  |
| update\_user\_password | Datawindow | U |  |  |
| delete\_User | Datawindow |  |  | D |
| count\_user | Datawindow | R |  | R |
| insert\_technician | Datawindow |  | C |  |
| GET\_technician | Datawindow |  | R | R |
| delete\_technician | Datawindow |  |  | D |
| count\_technician | Datawindow |  |  | R |
| insert\_item | Datawindow | C |  |  |
| GET\_all\_item\_tech | Datawindow |  | R |  |
| GET\_all\_pending\_item | Datawindow | R | R |  |
| GET\_all\_undealded\_item | Datawindow | R | R |  |
| GET\_all\_reject\_item | Datawindow | R | U | U |
| GET\_client\_send\_gadget | Datawindow | R | R | U |
| GET\_technician\_assign\_item | Datawindow | R | R |  |
| GET\_all\_pickup\_item | Datawindow | R | R |  |
| GET\_all\_deliver\_item | Datawindow | U | R |  |
| update\_item\_status | Datawindow | U | R |  |
| update\_item | Datawindow | U |  |  |
| count\_client\_item | Datawindow |  | R | R |
| delete\_item | Datawindow | D |  |  |
| Pricing | Trigger |  |  |  |